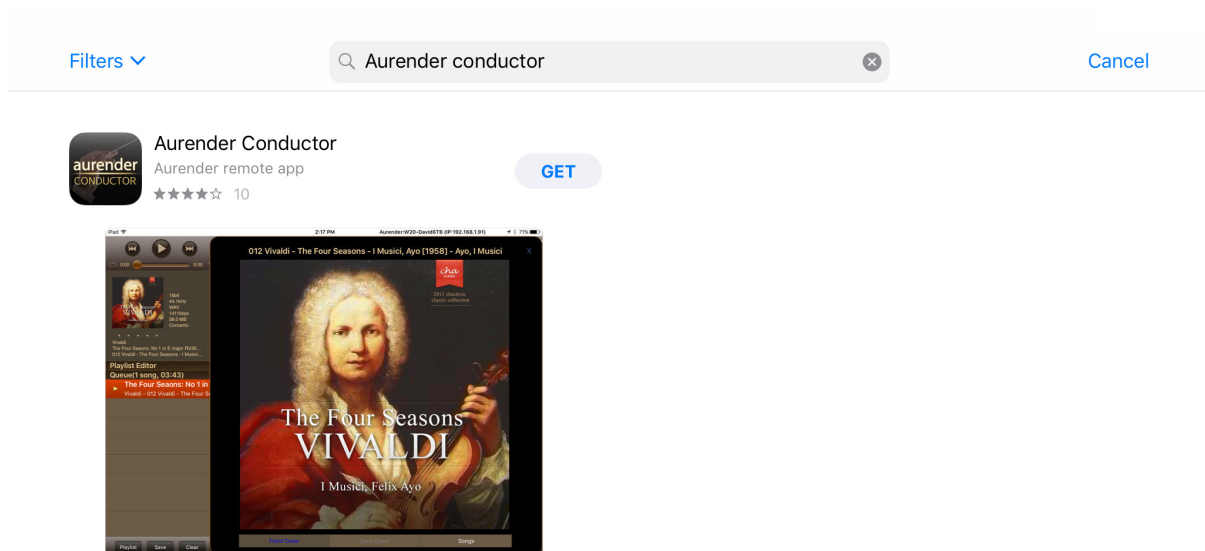


A30 Software Quick Start Guide

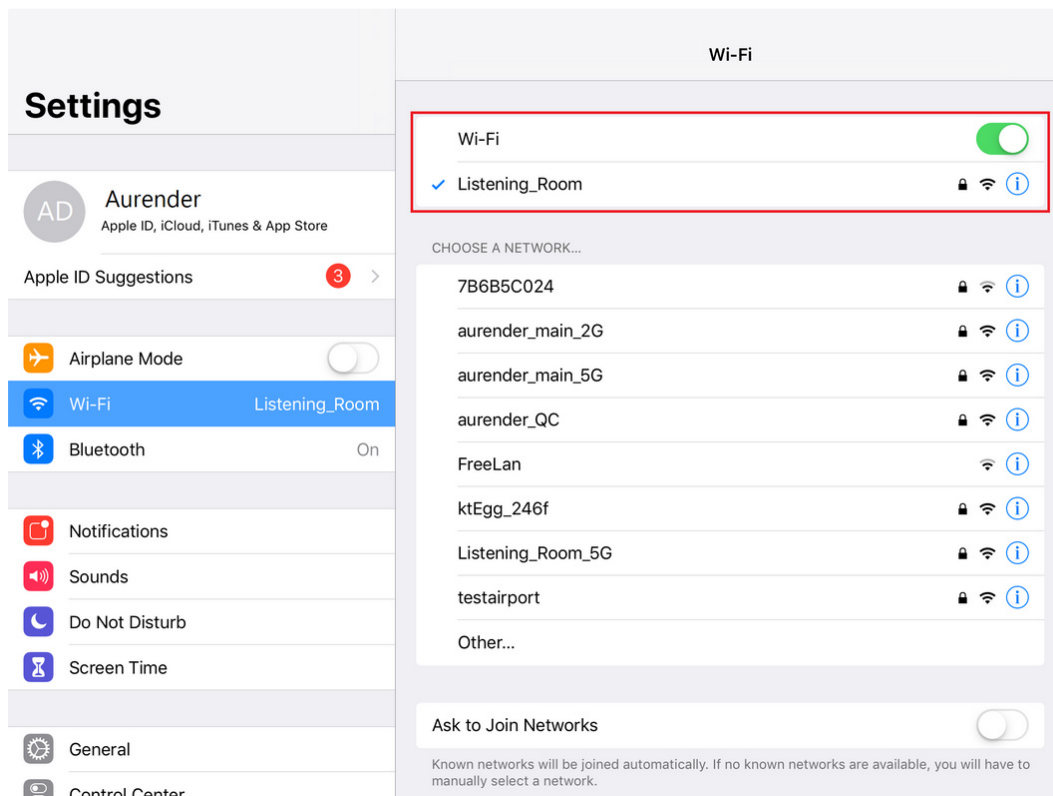
STEP 1: Download the Aurender Conductor App

1. Access the Apple App Store on your iPad
2. Search for "Aurender Conductor" App. Tap the "GET" button to download and install.

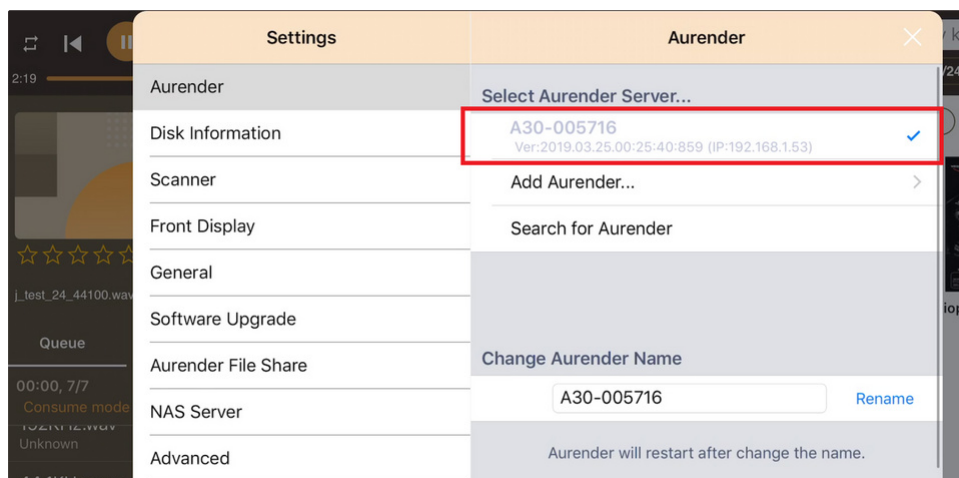


STEP 2: Connect Aurender and Update Software

1. In the iPad Settings, confirm that your iPad is connected to the same WiFi network as the Aurender.



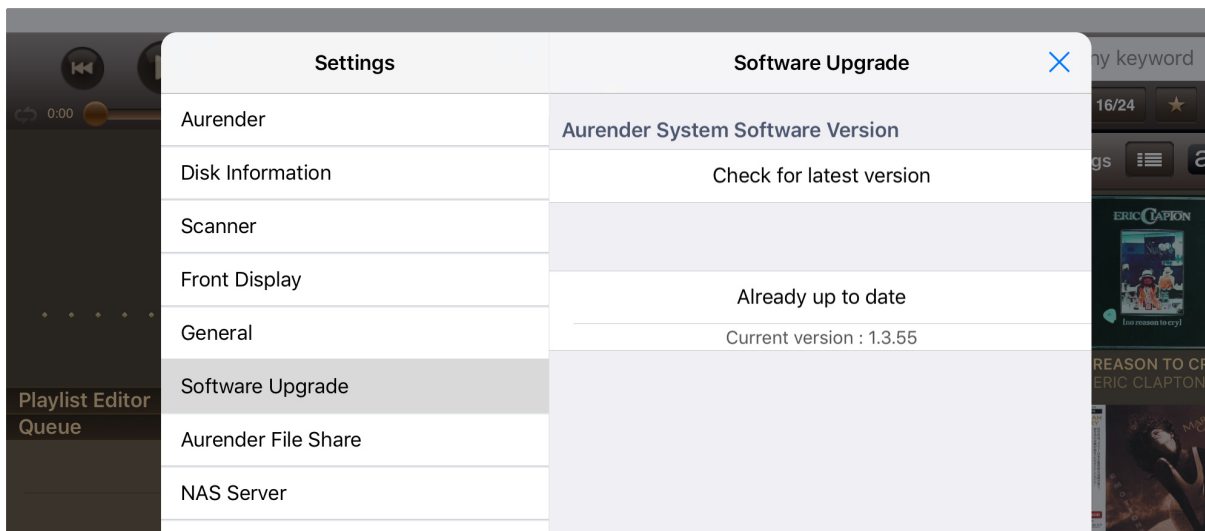
2. Open the Aurender Conductor app and go to Settings (cog wheel in upper right corner) > Aurender. Tap the Aurender device to which you wish to connect:



3. The first time you connect to the A30 from the iPad app, you will be prompted to enter a 6-digit passcode which will be displayed on the A30's front panel:



4. Now that you are connected to your A30, confirm that your software is up to date by going to the "Software Upgrade" section of the Conductor Settings Menu. If a software update is available, you will be prompted to download and then install the software update.

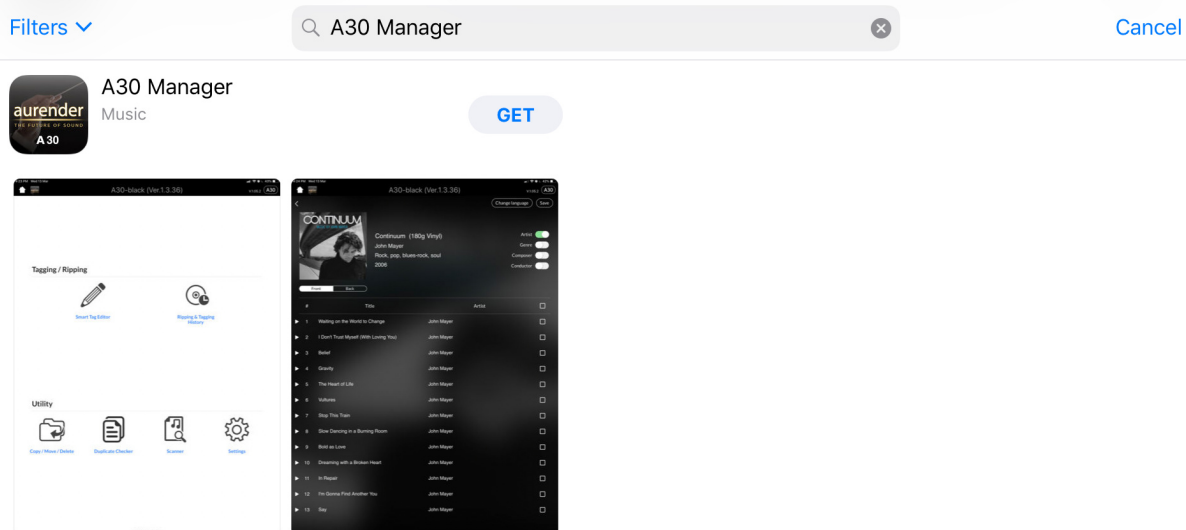


Note: Conductor will temporarily lose connection to the A30 as the unit reboots during the upgrade process. Please quit the A30 Manager app and reopen once the upgrade has completed.

Preparing Internal Music Content

Install the A30 Manager App

1. Access the Apple App Store on your iPad
2. Search for the "A30 Manager" App. Tap the "GET" button to download and install.



Transferring Music

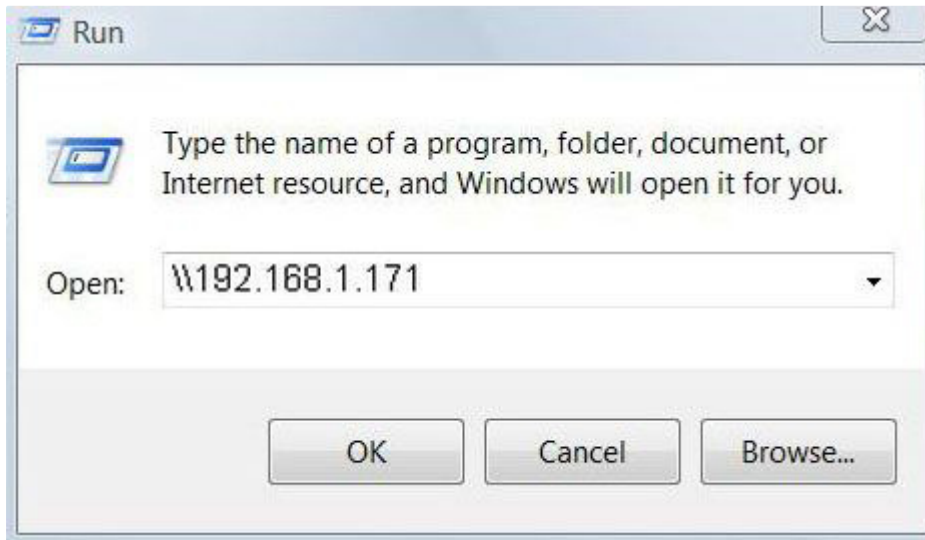
There are two ways to copy files to the internal Aurender's HDD. One is to use a computer connected to the same Local Area Network (LAN) as the Aurender. The other way is to connect a USB hard drive or memory device to a USB port on the A30's rear panel. Detailed instructions for each method follow, below.

Note: After music files are copied to Aurender's internal storage HDD, the newly added files or changes can only be seen after the hard drive is scanned and the song database is updated. This happens automatically in a few minutes after the last changes to the hard drive finish. To see changes immediately, in Conductor, open Settings > Scanner and press the "Scan for newly added files" button. Depending on the size of the database, this can take from a few seconds to five minutes or more.

PC Users

1. Open a Windows Explorer window and go click on "Network" on the left column of folders. Look for the shared folder with the Aurender's model name. If it does not appear automatically in your computer's list of shared devices, you can add it manually as follows:
 - Press the Windows + R on your keyboard (START -> RUN).

- Type "\\[AurenderIPAddress]" and hit "OK." For example:



2. Double-click the Aurender shared folder and "Music1" and "Music2" (if applicable) will appear.

Note: You will be asked to enter a username and password. The default username and password are usually both "aurender". Updated password info can be found in the Conductor App Settings Menu > Aurender File Share.

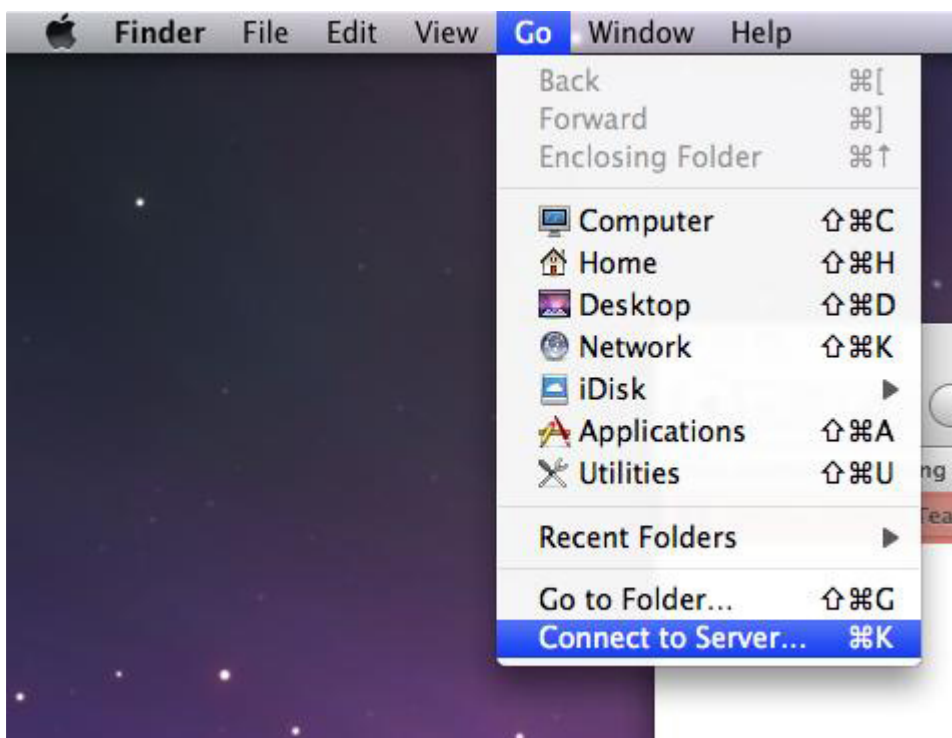
3. Enter the Username and Password for access to the Aurender internal storage.

4. Now, you can copy and paste or drag and drop your music library files into Aurender internal storage HDD. You may also add, delete, or rename folders.

- Note: the names of the folders at the root of "Music1" and "Music2" will be reflected in the second row of buttons between ALL and MISC. If you have more than five folders on the hard drive, place square brackets around the folder names that you want to appear first. For example, "[CD Rips]."
- Note: Importing large libraries at once can take a very long time, so consequently we recommend importing files in batches. Also, make sure your computer has a hard-wired Ethernet connection to your LAN. Do not use WiFi for large data transfers.

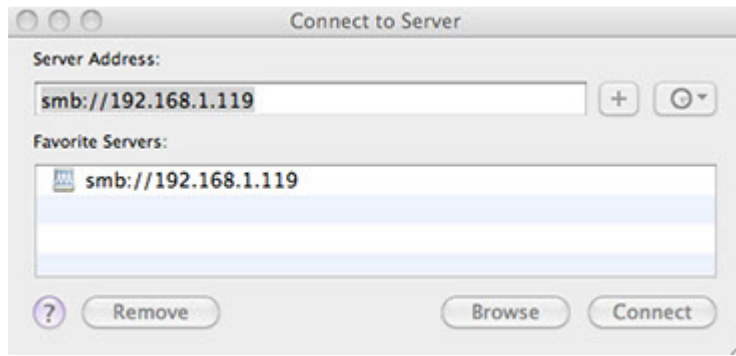
Mac Users

1. Open a Finder window and double-click the device with your Aurender's unique name under "SHARED." If it does not show up automatically:
 - Locate the Finder menu bar at the top of your desktop.
 - Click GO -> CONNECT TO SERVER from the navigation bar.



- Type in 'smb://' followed by your Aurender's unique IP address.

(For example: smb://192.168.1.171) The IP address can be found under Settings > Aurender File Share.



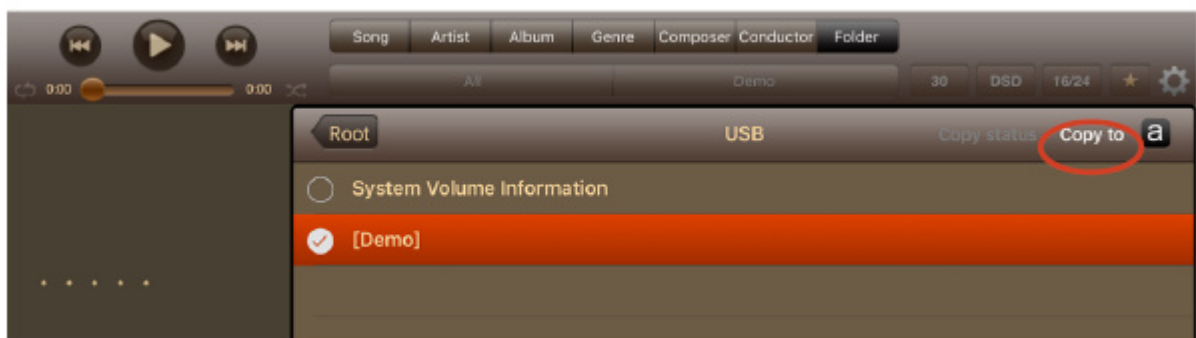
- Click "Connect"
2. "Music1" and "Music2" (if applicable) will appear as shared folders.
 - Note: You will be asked to enter a username and password. **The default username and password are typically both "aurender"**. Updated password info can be found in the Conductor App Settings Menu > Aurender File Share.
 3. Enter the Username and Password for access to the Aurender internal storage.
 4. Now, you can copy, paste or drag and drop your music library files to Aurender's internal storage HDD. You may also add, delete, or rename folders.
 - Note: the names of the folders at the root of "Music1" and "Music2" will be reflected in the second row of buttons between ALL and MISC. If you have more than five folders on the hard drive, place square brackets around the folder names that you want to appear first. For example, "[CD Rips]."
 - Note: Importing large libraries at once can take a very long time, so consequently we recommend importing files in batches. Also, make sure your computer has a hard-wired Ethernet connection to your LAN. Do not use WiFi for large data transfers.

USB Smart Copy

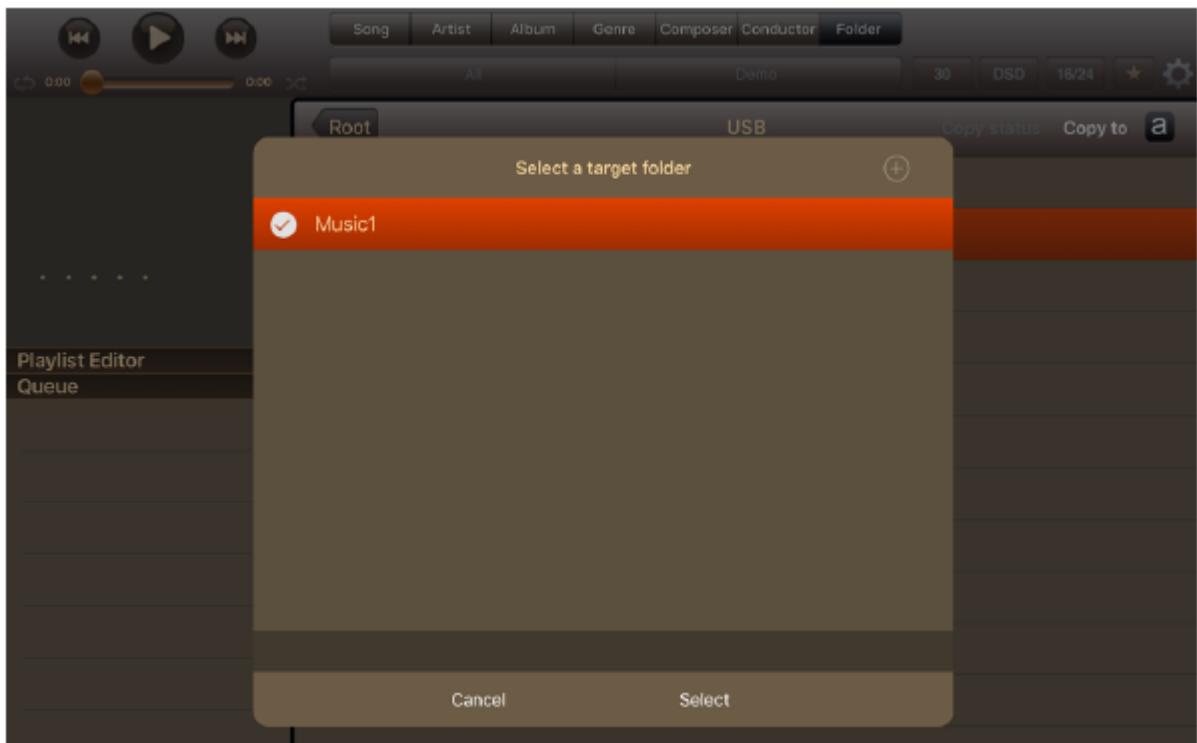
1. Connect a USB hard drive to one of the USB data ports on the back of your A30.
2. Select the "Folder" tab from the top row of buttons. And then select "USB"



3. Select the folder[s] from the USB drive you wish to copy to A30 and then tap "Copy to"



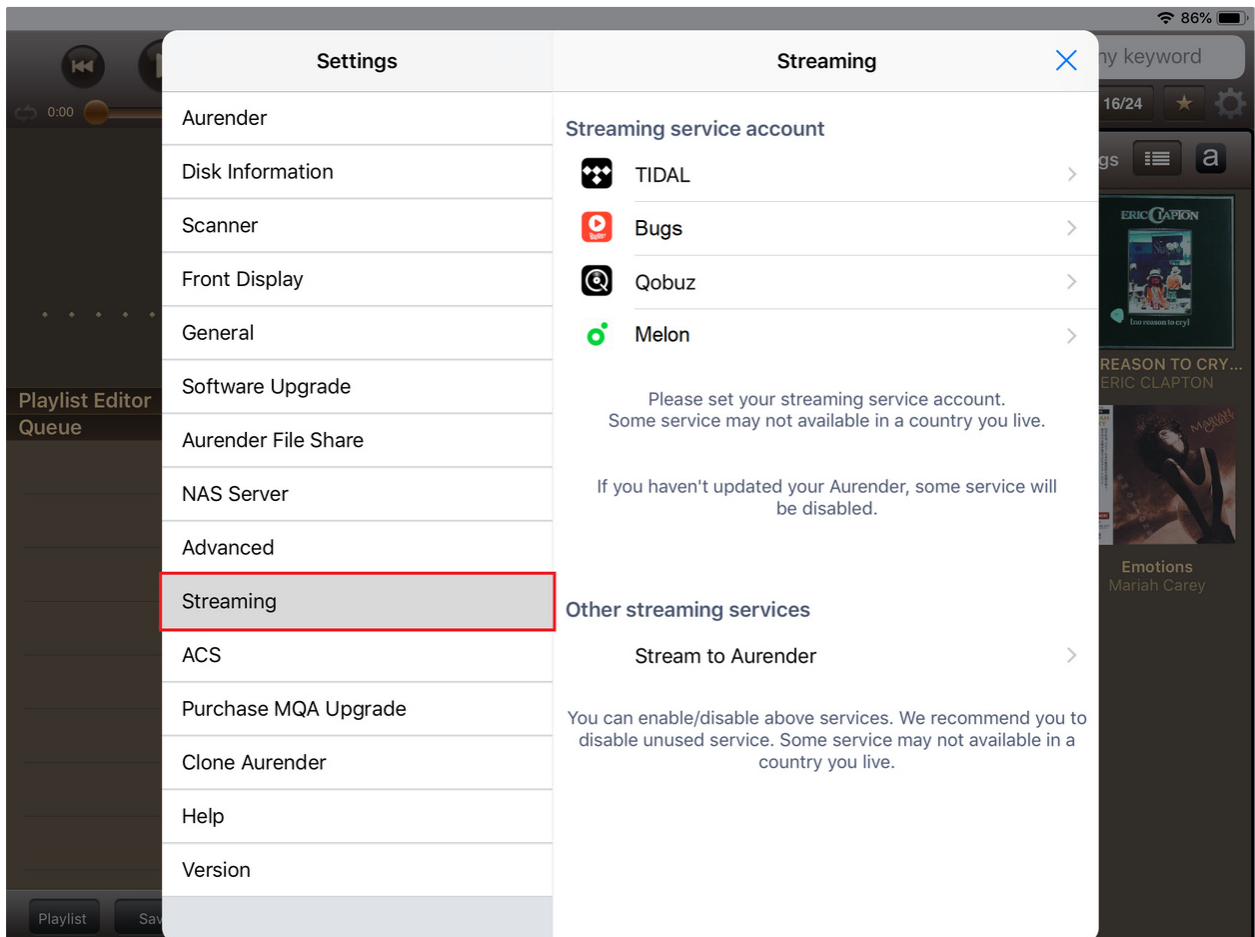
4. Select the target folder on your A30.



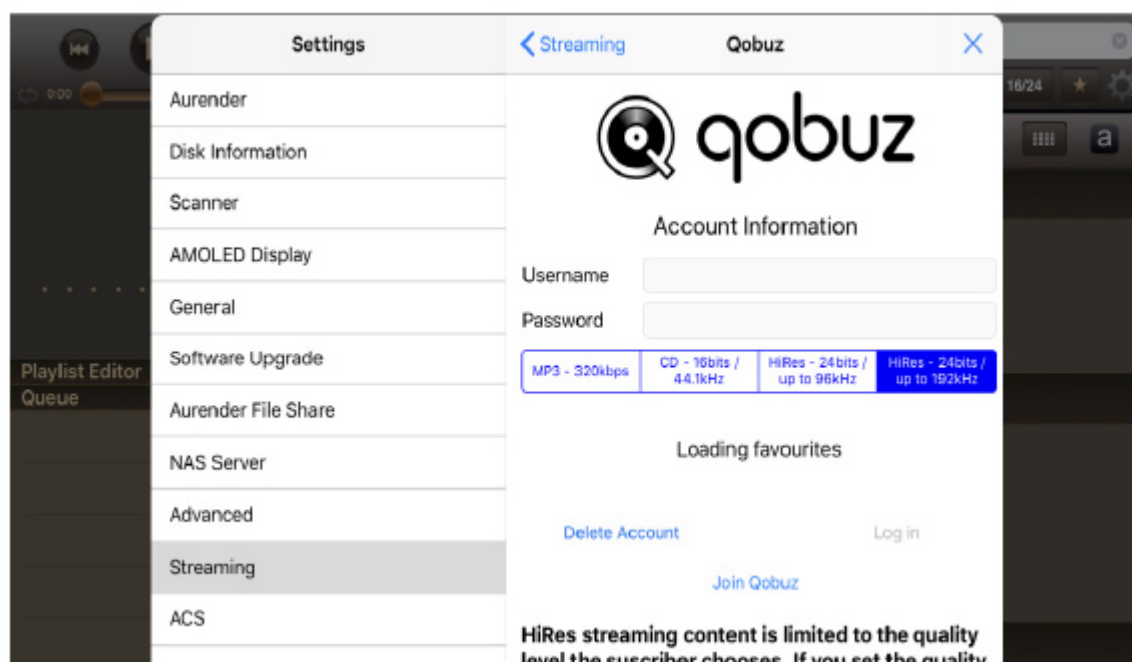
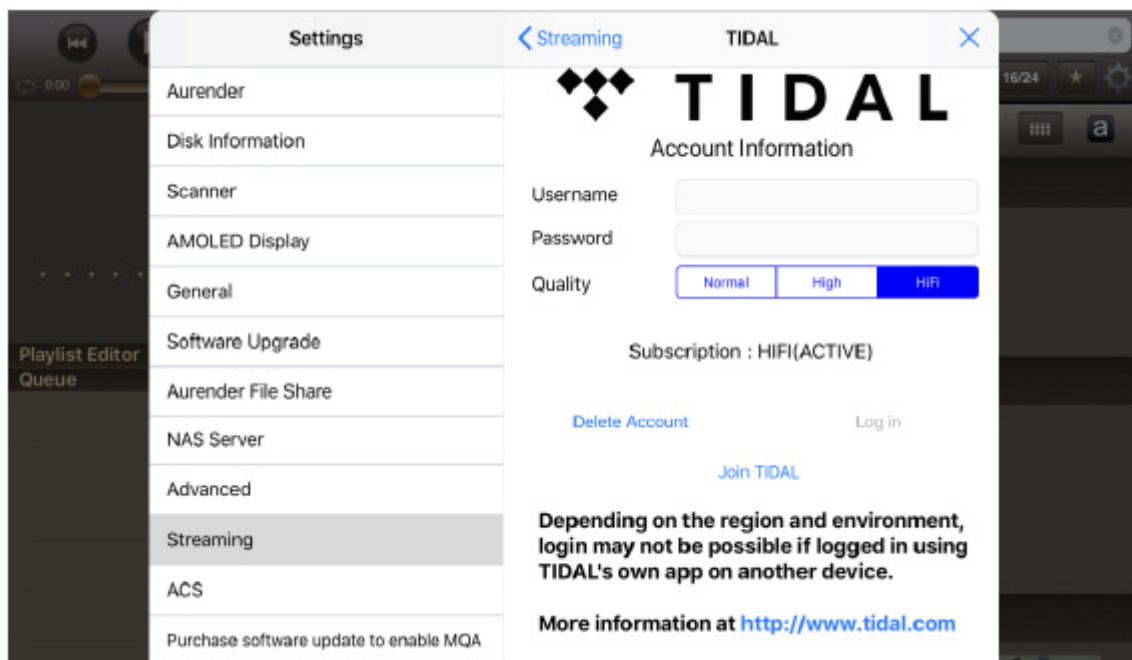
Using Streaming Services

To allow your A30 to access a streaming service subscription, you first must subscribe to receive a user name and password. Then simply log in via the Conductor app:

1. Go to the "Streaming" section of the Conductor Settings Menu



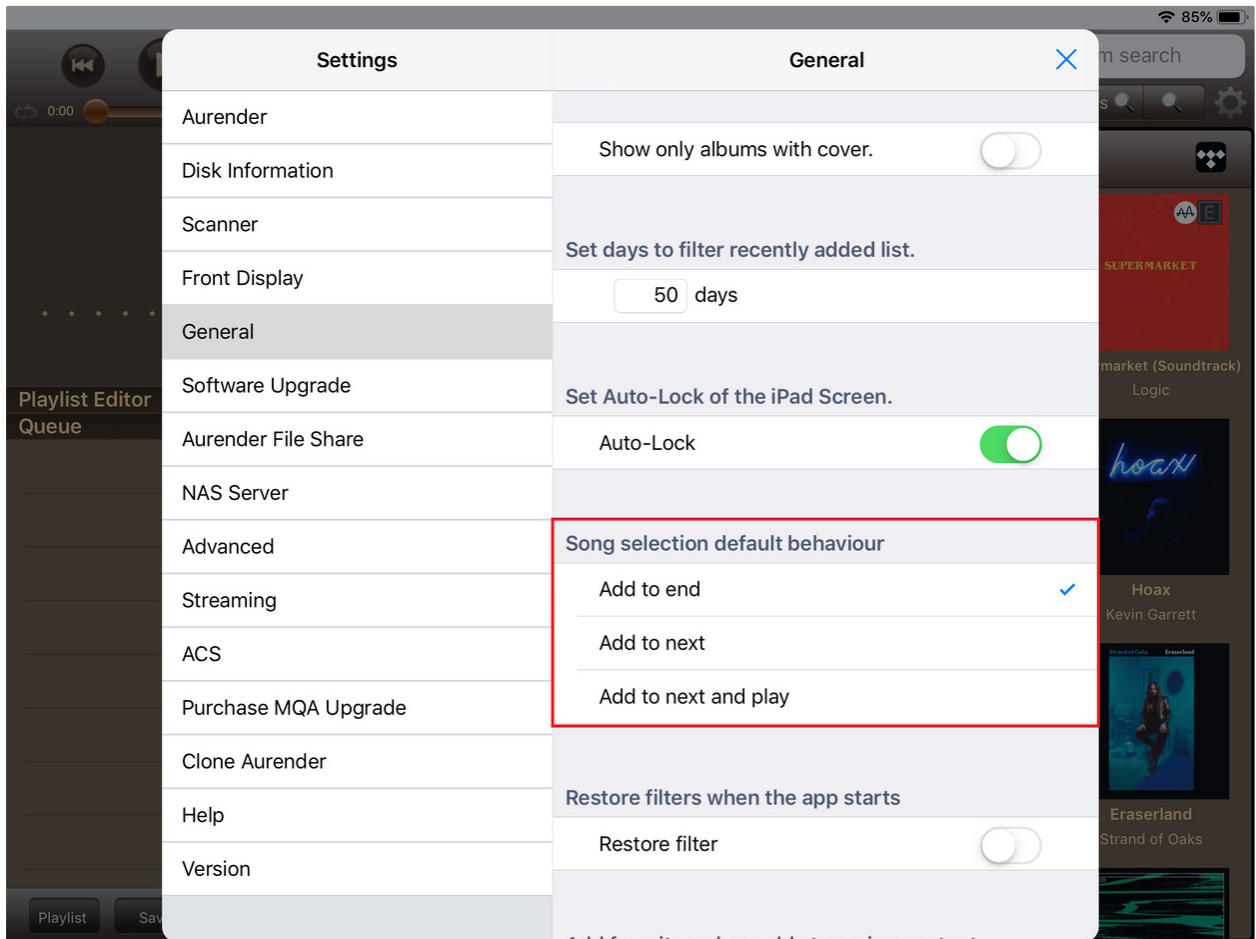
1. Select the available streaming service[s] to which you've subscribed
2. Enter your username and password to connect



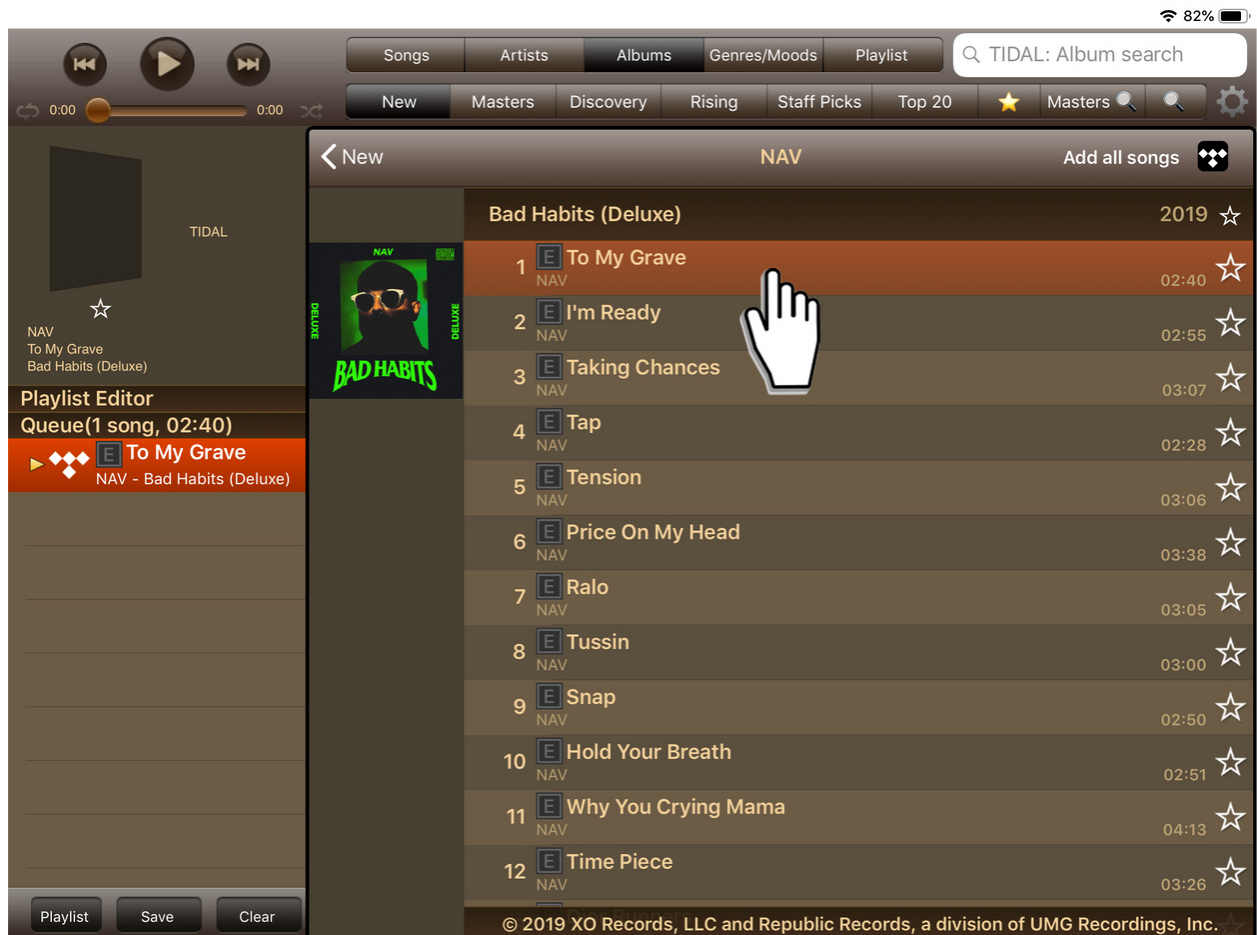
Playing Music

Now that you have loaded your personal music collection into the A30 and logged onto your streaming service, you're ready to browse and play some music!

Aurender's playback engine operates on a "play queue" basis. When you select a song or group of songs to play, those files get cached to the internal solid state drive for best audio performance. To add a song to the queue, simply tap on its name. It will be added to the queue according to the "Song Selection Default Behavior" settings which you can set under "General" in the Conductor App Settings Menu.



To add a song and play immediately, simply tap on any song:



To add and play a complete album, you can press & hold on the album thumbnail and then select the desired playback behavior:

For detailed usage of playing music, please refer to the web manual on www.aurender.com web site.

Remote Support

The Aurender Commitment to Customer Support

Aurender's mission is to deliver the best user experience to our customers. That goes well beyond just building the best sounding and most reliable music servers.

We understand that Aurender products must be interfaced with other components and home

networks where issues might arise. Anticipating and preparing for such situations is at the core of our customer service ethos.

If support beyond this Quick Start Guide and additional documentation in the Web Manual is required, your first option is to go to the "Help" section of the Conductor Settings Menu. Then tap "Send Remote Support Email" to reach our technical support team:

Settings	Help ✕
Aurender	Aurender User Guide
Disk Information	Open user guide with Safari
Scanner	
AMOLED Display	Remote support request
General	Send remote support email
Software Upgrade	<p>In emergencies, it is possible to diagnose and fix problems by requesting Remote Support.</p> <p>This will open an email window for requesting Remote Support. Please describe the problem in the space provided and press Send. Pressing "Send" will allow access to the Aurender unit, so that engineers may diagnose and fix any problems. The remote access will be disabled, once the unit is inspected and/or repaired. Please describe in as much detail the problem and if possible, the time the problem occurred.</p> <p>Please keep the Aurender on and connected to the Internet, until we can contact you by email. Thank you for your kind cooperation.</p>
Aurender File Share	
NAS Server	
Advanced	
Streaming	
ACS	
Purchase software update to enable MQA	
Clone Aurender	
Help	
Version	
	Reset Aurender Conductor settings
	Reset settings of the app
	This will not affect your contents, playlists or favourites. Only settings of the app will be reset.

After sending this Remote Support Email, our Technical Support will be able to analyze the activity logs of your Aurender to diagnose any problems. If necessary, our technicians can access your machine remotely and take corrective action to the software or firmware. This process is normally accomplished within 24-48 hours of the initial request for Remote Support. Additionally, we provide customer technical support via telephone (for North America Only) at 888-367-0840. The hours of operation are Monday-Friday, 9am-6pm MST.

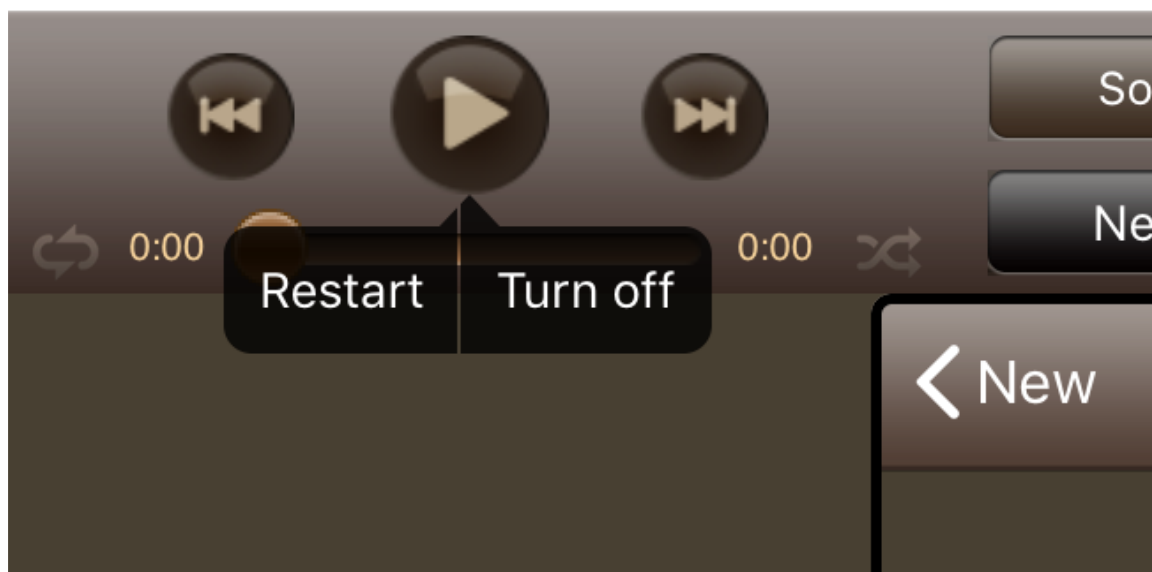
Let's phrase Add W20/ACS10/A30 has UPS inside and it's prepared for improper shutdown but proper shutdown is recommended. @Ari Margolis

Important Notice: Please Observe Proper Shutdown Procedure

As with any computer, please avoid cutting power to the Aurender before properly shutting it down.

There are 2 ways to shut down or restart your Aurender:

- Press and hold the "play" button in the Aurender Conductor app. Then there will be a pop up where you can choose "shut down" or "restart."



or

- Press shortly and release the power button on the face of the Aurender itself. It will start to flash and on screen, it will say "shutting down...Please wait." Note: in some cases, you may have to push the power button twice: once to "wake it up" and then again to shut it down.

PLEASE DO NOT PRESS AND HOLD THE POWER BUTTON EXCEPT IN THE RARE OCCURRENCE WHERE A FORCED SHUTDOWN IS REQUIRED.

During the Aurender shut down sequence, the power button backlight will pulse, and the screen will read "Shutting Down...Please Wait."

After the screen has gone black and the power light halo is dim, flip the power switch on the back to completely cut power to the Aurender.

Note: W20/ACS10/A30 featured a unique built-in uninterruptible power supply (UPS). So, even in the event of a power outage, these models will safely shut themselves down. However, it is still good practice to observe the above shutdown procedure.

Customer Service : support@arender.com

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Windows is a trademark of Microsoft Inc.

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